Government Gazette
Staatskoerant

REPUBLIC OF SOUTH AFRICA
REPUBLIEK VAN SUID AFRIKA

Vol. 724 31 October Oktober 2025 No. 53616

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ISSN 1682-5845

9 771682 584003 53616

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GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 6786 **31 October 2025**

NOTICE OF WITHDRAWAL OF NATIONAL CONSUMER COMMISSION'S ENFORCEMENT GUIDELINES

I, Hardin Ratshisusu, the Acting Commissioner of the National Consumer Commission, hereby withdraw the Enforcement Guidelines of the National Consumer Commission that were published in the Government Gazette Notice 93 of 2011.

The said Enforcement Guidelines are withdrawn on the basis that there have been concerns raised in a number of proceedings before the National Consumer Tribunal relating to inconsistences between the said Enforcement Guideline and Consumer Protection Act 68 of 2008.

The withdrawal of such Enforcement Guidelines is intended to avoid any opportunistic points being raised before the National Consumer Tribunal. This withdrawal will not affect any pending or finalised investigations.

Date and signed on this 10th day of March 2025.

Hardin Ratshisusu

Acting Commissioner: National Consumer Commission

Date: 10 /March 2025

Printed by and obtainable from the Government Printer, Bosman Street, Private Bag X85, Pretoria, 0001
Contact Centre Tel: 012-748 6200. eMail: info.egazette@gpw.gov.za
Publications: Tel: (012) 748 6053, 748 6061, 748 6065

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