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IMPORTANT NOTICE:

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GENERAL NOTICES • ALGEMENE KENNISGEWINGS

INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

NOTICE 4122 OF 2026

NOTICE IN TERMS OF REGULATION 4(3)(III) AND (IV) OF THE NUMBERING PLAN REGULATIONS: MANDATING SERVICE CODES DESIGNATED FOR PROVINCIAL GOVERNMENT SERVICES

1. The Independent Communications Authority of South Africa ("the Authority") hereby gives notice of its intention to mandate the use of service codes that were designated for the provision of provincial government services in line with regulation 4(3)(iii) and (iv)[1] of the Numbering Plan Regulations, 2016[2], as amended[3] "the Regulations".

2. In terms of clause 4(b)(iv) of Schedule 1 of the Regulations, the following nine (9) service codes were designated for provincial government services:

	Provincial Government		**Service code**
1.	Eastern Cape	1 PR-EC	17732
2.	Free State	1 PR-FE	17733
3.	Gauteng	1 PR-GP	17747
4.	Kwa-Zulu Natal	1 PR-ZN	17796
5.	Limpopo	1 PR-LP	17757
6.	Mpumalanga	1 PR-MP	17767
7.	Northern Cape	1 PR-NC	17762
8.	North-West	1 PR-NW	17769
9.	Western Cape	1 PR-WC	17792

[1] As contained in the Numbering Plan Second Amendment Regulations, 2023.
[2] Government Gazette No. 39861 of 26 March 2016
[3] As amended by Government Notices No. 245 (Gazette No. 43230) of 15 April 2020 and No. 1719 (483280 of 29 March 2023.

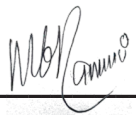
3. The Authority hereby gives notice that after one hundred and eighty (180) calendar days from the date of publication of this notice, the above codes will be mandatory.

4. After one hundred and eighty (180) calendar days from the date of publication of this notice, all Licensees must ensure communications to the above codes are routed irrespective of the electronic communication network used in originating the communication in line with regulation 4(4) of the Regulations[4].

5. In terms of regulation 4(5) of the Regulations[5], all calls to the above codes must be zero-rated.

6. Interested parties are invited to respond to this notice by submitting written representations within thirty (30) working days from the date of publication of this notice by e-mail to: ELetlape@icasa.org.za .

7. Stakeholders may request confidentiality in terms of section 4D of the Independent Communications Authority of South Africa Act, 2000 (Act No. 13 of 2000) ("ICASA Act"), on any information submitted to the Authority. Such request for confidentiality must be accompanied by a confidential and non-confidential version of the stakeholder's submission. The Authority hereby refers stakeholders to the Guidelines for Confidentiality Request published in Government Gazette No. 41839 (Notice No. 849) of 17 August 2018.



Mothibi G. Ramusi

Chairperson

Date: 26 / 08 /2026

[4] As contained in the Numbering Plan Second Amendment Regulations, 2023.
[5] As contained in the Numbering Plan Second Amendment Regulations, 2023.

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